Service name	Taito
Service summary	The Taito service allows customers to run serial and small parallel jobs through a batch queueing system. Taito-shell is available for interactive jobs and Taito-GPU has GPU resources.
Detailed description	Taito is a HPC cluster platform with Intel Sandy Bridge and Haswell processors and FDR Infiniband interconnect running a Linux operating system. Nodes with various amounts of memory are available. Taito-GPU has a number of Nvidia K40 GPUs.  Jobs are submitted to Taito and Taito-GPU through a batch queueing system. Interactive jobs can be run on Taito-shell.  Taito can be accessed through Unix shell and X forwarding, NoMachine virtual desktop and CSC's SUI.  Users can  • develop their own codes (Fortran, C/C++), • install Linux and x86/Nvidia K40 compatible applications • or utilize CSC's large scientific software collection.  For code parallelization MPI and OpenMP can be used. CUDA and OpenACC can be used with GPUs. Additionally, mathematical subroutine libraries are available.  The Taito environment includes tools for debugging and performance analysis.  More details about the service are available at: https://research.csc.fi/csc-s-servers#taito
Target audience	Academic, public and private sector.
How to obtain the Service	In order to access and use the service the customer must have a CSC user account and a project, which can be applied for either on an academic or commercial basis.  Academic sector customers:  • The CSC user account and the project can be requested through the Scientist's User Interface (https://sui.csc.fi)  Non-academic sector customers, or customers with special requirements:  • Please contact servicedesk@csc.fi
Service level & availability	The Taito service adheres to JHS174 "A-basic" category (see http://docs.jhs-suositukset.fi/jhs-suositukset/JHS174/JHS174.html). The availability target and details regarding the SLA: <a href="https://research.csc.fi/csc-s-servers/taito">https://research.csc.fi/csc-s-servers/taito</a>
Service hours and user support	Support to the service is provided through CSC Service Desk channels and under CSC Service Desk policies:

	<ul> <li>CSC Service Desk Operating hours (Excluding Finnish public holidays) (<a href="https://www.csc.fi/en/web/guest/customer-service">https://www.csc.fi/en/web/guest/customer-service</a>)</li> <li>Phone +358 (0) 94 57 2821</li> <li>E-Mail <a href="mailto:servicedesk@csc.fi">servicedesk@csc.fi</a></li> <li>Webpage and contact form <a href="mailto:https://research.csc.fi/support">https://research.csc.fi/support</a></li> <li>Response time target: within three working days. Resolution time target: within ten working days.</li> </ul>
Pricing	https://research.csc.fi/pricing-of-computing-services
Certifications	• ISO27001
Client's responsibilities	<ul> <li>Clients of Taito are responsible for their data and computing</li> <li>Backups</li> <li>Information security</li> <li>Installations (if not utilizing CSC's software)</li> <li>Capacity requests</li> </ul>
Service producer's responsibilities	As a service producer CSC is responsible for:  • Producing and developing the Taito service.
Adjacent services	Sisu, cPouta
Additional services	
Service producer	CSC – IT Center for Science Ltd