

Service name	Puhti
Service summary	The Puhti service allows customers to run serial and small to medium sized parallel jobs through a batch queueing system. Puhti includes CPU based nodes with a range of memory, and nodes with Nvidia Volta GPUs (Puhti-AI) for HPC and AI workloads.
Detailed description	
	 HDR100 links 4.8 PiB Lustre parallel storage system by DDN Jobs are submitted to Puhti through a batch queueing
	system. Puhti can be accessed through Unix shell and X forwarding, and via NoMachine virtual desktop.
	 Users can develop their own codes (Fortran, C/C++, python,),



	 install Linux compatible applications via compiling them or by running (singularity) containers or utilize CSC's large scientific software collection. For code parallelization MPI and OpenMP can be used. CUDA and OpenACC can be used with GPUs. Additionally, mathematical subroutine libraries are available. The Puhti environment includes tools for debugging and performance analysis. More details about the service are available at:
	https://research.csc.fi/-/puhti
Target audience	Academic, public and private sector.
How to obtain the Service	In order to access and use the service the customer must have a CSC user account and a project, which can be applied for either on an academic or commercial basis. The Puhti service also has to be activated in My CSC. Academic sector customers: • The CSC user account, project and service profile can be requested through My CSC (https://my.csc.fi) Customers with special requirements, please contact servicedesk@csc.fi
Service level & availability	The Puhti service SLA is specified in accordance with JHS212 recommendations (see http://docs.jhs-suositukset.fi/jhs-suositukset/JHS212/JHS1212.html). The availability target and details regarding the SLA are detailed in a separate document linked to from the following page: https://research.csc.fi/-/puhti
Service hours and user support	Support to the service is provided through CSC Service Desk channels and under CSC Service Desk policies:



	 CSC Service Desk Operating hours (Excluding Finnish public holidays): https://www.csc.fi/en/contact-info Phone +358 (0) 94 57 2821 E-Mail servicedesk@csc.fi Documentation: https://docs.csc.fi Webpage and contact form https://research.csc.fi/support
	Response time target: within three working days.
	Resolution time target: within ten working days.
Pricing	https://research.csc.fi/pricing
Certifications	• ISO27001
Data protection (GDPR)	The service is not designed to process personal data. A user must not transfer personal data to the service.
Client's responsibilities	Clients of Puhti are responsible for their data and computing Backups Information security Installations (if not utilizing CSC's software) Capacity requests
Service producer's	As a service producer CSC is responsible for:
responsibilities	 Producing and developing the Puhti service.
Adjacent services	cPouta, Allas, Mahti
Additional services	
Service producer	CSC – IT Center for Science Ltd