



Attachment to Application form for computing services Application form for database service

The database service is intended for researchers who want to build their own MySQL databases.

Database service information

<input type="checkbox"/> New database service	<input type="checkbox"/> Renewal of database service
Project code of the computing project:	_____
Disk space need for the database service (default 1 GB):	_____
<input type="checkbox"/> Research plan attached	
Database names of the database service (name should be one word with 4-10 characters):	_____

Additional questions when the disk space need of the database service exceeds 50 GB:	
How many users may use the database service simultaneously?	_____
How the databases are used (100% in total): Update% _____ Read only% _____	
How many update and/or query events are performed daily on average?	_____
Estimate the shortest and longest possible duration of one event: Shortest _____ Longest _____	
Are updates and/or queries: <input type="checkbox"/> Evenly distributed throughout the day <input type="checkbox"/> Scheduled at certain times; at what times: _____	
Are there InnoDB tables in the databases: <input type="checkbox"/> Yes <input type="checkbox"/> No	

Project manager's signature

I have read and understood the Terms of use concerning the database service on page 3, and I agree to follow them.
Project manager's name: _____
Email address: _____
Place and date: _____
Signature: _____

Service provider contact information

CSC-IT Center for Science Ltd. / User accounts P.O. Box 405 (Kellaranta 14)
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FI-02101 Espoo
Business Identity Code: FI 0920632-0

Instructions for the application form and further information

With the application form for database service, you may apply for a new database service or a renewal of the existing database service for your computing project. The terms of use concerning the database service form part of the database service application. The project manager of the computing project, who also acts as the project manager of the database service, fills in the application form.

Project code of the computing project

The application for the database service is always linked to a computing project opened in CSC's computing environment. The Unix command `saldo` tells the project code of your computing project (example: `ab1234`). If you belong to more than one project, please specify the project to which the application is linked. If you do not have a computing project at CSC, please print out and fill in the Application form for computing services at: <https://www.csc.fi/user-accounts>

Disk space need for the database service

If you wish to apply for a larger disk space than the default size, you should enclose a short research plan. If you apply for a disk space larger than 50 gigabytes, please answer the additional questions concerning the usage of the database service.

Database names of the database service

A database service can contain one or several databases. A database name should be one word containing 4 to 10 characters of lowercase letters (a-z, for example: `veijodb`).

Validity

The expiration date of the database service will be set to be the same as the expiration date of the computing project, i.e. the database service will be valid for the maximum period of 2 years, starting from the opening of the database service. CSC will notify the project manager well before the expiration date of the database service. To renew the database service, a new database application has to be made.

Managing database user accounts and passwords

CSC will send the project manager all database user accounts with passwords to access and manage the database. The project manager should distribute the database user accounts with passwords to the users of the database service. The users must have a user account into CSC's computing environment or they must apply for it by submitting an application form for computing services.

Further information about CSC's services

Information on using the database service can be found at:
<https://www.csc.fi/-/tietokantapalvelu>

If you have any problems, please contact CSC Service Desk either by email to servicedesk@csc.fi or by phone. The on-line service by phone (09) 457 2821 is open on weekdays between 8.30 and 16.00. At other times you can leave a voicemail message either describing the problem or simply requesting CSC to contact you. Information relating to the application form and database user accounts is available by email from usermgr@csc.fi or by phone tel. (09) 457 2821.

Return address for the application form

CSC-IT Center for Science Ltd, User accounts, P.O. Box 405, FI-02101 Espoo

Terms of use concerning the database service

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1 General conditions for the database service

1.1 The right to use the database service is granted to Finnish university and polytechnic researchers only. The focus should be on academic research for which the results will be made publicly available.

1.2 As a condition for opening a database service the customer must have applied for a computing project by having submitted an application form for computing services.

1.3 The database service is always granted for a fixed period with a maximum duration of two years. The expiration date of the database service is the same as that of the corresponding computing service. At the end of the period granted, it is possible to apply for a renewal of the database service.

1.4 The service does not include data transfer from one platform to another or retrieval from backup if data has been destroyed due to the customer's own actions.

1.5 Staff data or patient data, or ethically confidential data must not be transferred to CSC's servers without CSC's written consent.

1.6 Exceptionally large and intensive computing and database operations must be agreed in advance in writing with CSC.

1.7 If the Terms of use concerning the database service are not met, or tailored services are required, the customer should contact CSC's sales and sign a commercial contract. Researchers who work at research institutes or private enterprises should also sign a contract. Regarding contracts please use the email address contact@csc.fi or visit <https://www.csc.fi/services-for-companies>.

2 Customer's obligations and responsibilities

2.1 The customer means the project manager, members of the computing project using the database service, and other users for whom the project manager has issued database user accounts with passwords. They should all follow the Terms of use concerning the database service.

2.2 The customer is responsible for all intellectual property rights of the material stored, such as copyrights. Illegal appropriation of proprietary data by, for example, copying data owned by someone else on CSC's database platforms is forbidden.

2.3 The customer always has sole responsibility for transferring data to and from CSC's environment.

2.4 When the service period ends, the customer is always responsible for transferring his/her data from CSC's servers.

2.5 Project manager's obligations and responsibilities

2.5.1. The project manager is the person responsible for the database service, who acts as a contact person with CSC. The project manager is responsible for monitoring the database use to ensure that the database service users abide by the Terms of use of the database service.

2.5.2 The project manager must ensure that the database service users have accepted the data they add for shared project use.

2.5.3 The project manager must be fully authorized to do all decisions on behalf of the database service users.

2.5.4 The project manager is responsible for informing CSC of the legal owners of the stored data.



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2.5.5 Changes in contact information and possible changes in organizational status must be informed to CSC without delay.

2.5.6 The project manager is responsible for distributing the database user accounts with passwords to the database service users. Only "read only" access can be given to users who are not members of the computing project.

2.5.7 The project manager is responsible for the use of the database user accounts and passwords and for all direct and indirect activities enabled by them. The project manager agrees to notify CSC promptly if accounts and/or passwords have been used without permission or if they have been lost. The project manager is responsible for any damage resulting from the unauthorized use of accounts and/or passwords.

2.5.8 The project manager is entitled to request a written explanation on a decision relating to his/her application. The request must be submitted in writing.

3 CSC's obligations and responsibilities

3.1 CSC has the right to develop and modify the database service as deemed necessary. This involves, for example, updates and modifications to the technical environment and the related procedures. However, CSC guarantees the basic service properties in accordance to the terms of use.

3.2 CSC maintains a customer register and a customer information sheet in accordance with the protection of privacy act. CSC never discloses customer data to third parties for the purpose of commercial gain or other reason.

3.3 In its own media CSC is entitled to present general information about a customer that is using the database service. Such general information includes the name of the project manager, organization, project name and description.

3.4 CSC makes a backup copy of the database service data at least once a month and retrieves data from the backup copies, when needed, if problems in data processing have been caused by CSC. If a data retrieval run needs to be performed as a result of an action by the customer, CSC is entitled to issue an invoice for such work based on the price list.

3.5 CSC is entitled to interrupt or limit a client's use of CSC services, if it is causing significant disturbance to other CSC customers' use or significant load on CSC's computation or database environment.

3.6 If the customer's data essentially changes from that described in the application, CSC is entitled to reconsider the database resources and, if necessary, withdraw them, if the original rationale no longer applies.

3.7 CSC is entitled to remove the customer data relating to the database service after the database service, computing project, or a commercial contract has ended.

3.8 After the database service has ended, CSC is entitled to invoice, in accordance with its price list, on data management and retrieval runs requested by the customer.

3.9 CSC is not obliged to supply additional services relating to the data to the customer after the database service has ended.